

LIMITED

WARRANTY



5
years

FIVE YEARS - SWIM SPA STRUCTURE

Master Spas, Inc. warrants to the original retail purchaser the structural integrity of the swim spa against water loss due to defects in material or workmanship for a period of five (5) years from the date of the original retail purchase (repair or replacement).

5
years

FIVE YEARS - SHELL SURFACE

Master Spas, Inc. warrants to the original retail purchaser that the acrylic finish will not blister, crack or delaminate for a period of five (5) years from the date of original retail purchase as a result of defects in material or workmanship (repair or replacement).

3
years

THREE YEARS - PLUMBING

Master Spas, Inc. warrants to the original retail purchaser for a period of three (3) years from the date of original retail purchase that the plumbing of the swim spa will remain free from leaks due to defects in material and workmanship. (Parts and labor) Jet internals are warranted to be free of defects in material and workmanship for a period of (3) years from the date of original retail purchase (parts only).

3
years

THREE YEARS - EQUIPMENT

Master Spas, Inc. warrants to the original retail Purchaser that the swim spa equipment (2 pumps, heater, control system) to be free from defects in material and workmanship for a period of three (3) years from the date of the original retail purchase (parts and labor).

Skirting

Master Spas, Inc. warrants to the original retail purchaser that the optional MasterSelect™ skirting will not crack or rip due to defects in material for a period of five (5) years from the date of the original retail purchase. Master Spas, Inc. warrants to the original retail purchaser that the DuraMaster Polymer™ skirting, will not crack or rip for the life of the swim spa. This limited warranty applies only to the original retail purchaser. The cost of shipping and installation of any replacement skirting is the sole responsibility of purchaser (parts only).

LED Light System

Master Spas, Inc. warrants to the original retail purchaser, for a period of one (1) year from the date of original retail purchase that the optional, factory installed LED light system will be free from defects in workmanship and materials (parts and labor).

Ozonators

Master Spas, Inc. warrants to the original retail purchaser that the factory installed Ozonators will not malfunction due to defects in the ozonator for a period of two (2) years from the date of original retail purchase (parts and labor).

Exclusions

This limited warranty is enforceable only by the original retail purchaser. Light bulbs, light lenses, fuses, covers, swim spa pillows or any dealer installed accessories are specifically excluded from this limited warranty. All warranties are void if the swim spa is placed in commercial service. In the event it is necessary to remove the swim spa from the residential premises to repair or replace any warrantable item, any and all cost of swim spa removal and replacement including but not limited to removal of the original swim spa and transportation of the replacement swim spa, damages to landscaping, decking, fencing or other structural alteration, or any cost related to obtaining access to the swim spa are the sole responsibility of the purchaser.

(Cont. on back)



Limitations

This limited warranty does not apply to malfunctions if the swim spa has been subject to misuse, alteration or attempted alteration, repairs or attempted repairs by a non approved service center or if a failure or malfunction is due to improper installation, improper water chemistry, improper maintenance, an act of God, weather conditions or other damage from causes beyond the control of Master Spas, Inc.. Misuse or abuse shall mean operation of the swim spa other than in conformity with the Master Spas Owners Manual. Such misuse and abuse shall include but not be limited to the following:

- ✓ Damage of the swim spa surface caused by leaving the swim spa uncovered or due to covering the swim spa with plastic film of any kind.
- ✓ Damage to the swim spa surface caused by contact with unapproved cleaners or solvents.
- ✓ Damage caused by operation of the swim spa at water temperature outside the range of 34° F - 104° F.
- ✓ Freeze damage.
- ✓ Damage caused by unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, “tri-chlor” type chlorines or any sanitizing chemical that may remain undissolved on the swim spa surface.
- ✓ Damages or malfunction due to a dirty, clogged or calcified filter cartridge.
- ✓ Damages or malfunction caused by failure to provide an even, sufficient support for the swim spa.
- ✓ Damages or malfunction caused during installation of the unit.

Master Spas, Inc. reserves the rights to void the equipment warranty should any damages occur to the system from the use of filter cartridges other than those approved by Master Spas, Inc. Master Spas, Inc. in its sole discretion shall determine if any damage to equipment is the result of the use of an unapproved filter.

Warranty Registration

The original retail purchaser must send in a completed warranty registration card to Master Spas, Inc. within ten (10) days from the date of the original retail purchase, or register on line at www.masterspas.com. In the event of a warranty claim of a defect or malfunction covered under the provisions of this limited warranty, the original retail purchaser must notify in writing the retail dealer who sold the swim spa within ten (10) days of the initial malfunction or discovery of defect. Upon notice of warranty claim, the Master Spas dealer or an authorized representative of Master Spas, Inc. will inspect the swim spa in a reasonable time after the initial notification to determine if the malfunction or failure is a covered malfunction or defect under this limited warranty. If a service call is fielded and determined by the dealer to be a non-warranty service call, the cost of the service call is the sole responsibility of the purchaser. If it is determined that the malfunction or defect is covered under this limited warranty, Master Spas, Inc., through its dealer, or authorized representative will repair or replace the covered item. Master Spas, Inc. reserves the right for it’s dealers or authorized service agents to collect from the retail purchaser reasonable travel expenses. In addition, access charges will be assessed if the swim spa is not reasonably assessable for inspection, repair or replacement. Master Spas, Inc. does not allow this limited warranty to be transferred to a subsequent owner. This limited warranty is extended only to the original retail purchaser. This limited warranty becomes void upon the transfer of ownership of the swim spa or moving of the swim spa to a different location.

Disclaimers

Master Spas, Inc. neither assumes nor do we authorize any other person to assume for us, any other liability in connection with the sale of swim spas manufactured by Master Spas, Inc. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO A PURCHASER AND MASTER SPAS, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM MISUSE OF THE SWIM SPA OR CAUSED BY ANY DEFECT, FAILURE OR MALFUNCTION OF THE SWIM SPA, WHETHER A CLAIM IS BASED UPON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. Some jurisdictions do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you.

To the extent permitted by applicable law, THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, OTHERWISE all implied warranties are limited in duration to two (2) years from the original date of retail purchase. THERE ARE NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, OF ANY KIND OR NATURE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.



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